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Public education through communication campaigns in increasing recycling participation

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ABSTRACT

In the modern era, environmental issues have become a global concern, with waste management emerging as a primary focus. This research aims to analyze the role of communication campaigns in public education, specifically to increase student participation in recycling activities. The study employs a Participatory Action Research (PAR) approach with a case study method to explore how communication campaigns can shape public awareness, attitudes, and behaviors towards recycling. The findings indicate that effective communication campaigns, which include the use of social media, direct outreach, and collaboration with local communities, can enhance students' understanding of the importance of recycling and motivate them to actively participate. Additionally, the research reveals that recycling participation increases when communication campaigns are tailored to the local context and involve active student participation. Therefore, this study concludes that public education through communication campaigns is a crucial strategy for increasing recycling participation and can contribute to environmental preservation, particularly at UIN Syekh Ali Hasan Ahmad Addary Padangsidimpuan. The implications of these findings suggest the need for more focused and sustainable communication campaigns to maximize the impact of public education on recycling participation.



KEYWORDS Public education Communication campaign Recycling participation



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1. Introduction

Over the past few decades, the increase in waste has become one of the most pressing environmental issues worldwide, including in Indonesia [1], [2]. Population growth, urbanization, and changes in consumption patterns have led to a significant rise in the amount of waste generated. Amid the threat of environmental pollution and ecosystem degradation, recycling has emerged as a key solution to mitigate the negative impact of solid waste [3]. However, public participation in recycling programs remains very low. On the other hand, public education through communication campaigns has proven effective in influencing societal behavior regarding various social and environmental issues. Therefore, it is essential to understand how communication campaigns can be used as tools to increase public participation in recycling.

Many people are still unaware of the importance of recycling and the correct ways to do it. Without adequate knowledge, it is difficult for them to actively participate in recycling activities. Some view recycling as a cumbersome activity or one that does not offer immediate benefits. This apathetic attitude is often influenced by the belief that individual actions will not significantly impact environmental improvement.

In many areas, recycling facilities are still very limited, making it difficult for the public to engage in recycling programs. Additionally, the lack of government support in the form of regulations and incentives is also a hindrance. Not everyone realizes that recycling can also provide economic benefits, such as

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reducing waste management costs and creating jobs in the recycling sector. This topic is highly relevant in the context of the current industry, where environmental awareness has become a primary focus. Many companies and local governments are beginning to adopt environmentally friendly policies, including better waste management. The recycling industry is also growing, with more companies investing in recycling technology to turn waste into new products with high economic value [4], [5].

Furthermore, effective communication campaigns have become essential tools in the industry for changing consumer perceptions and behaviors [6]–[8]. For instance, campaigns to reduce the use of single-use plastics and increase the use of recycled products have successfully gained widespread public support. This demonstrates that with the right communication approach, the public can be encouraged to participate more actively in recycling programs. Overall, this article not only makes a significant contribution to the field of communication and public education but also has practical implications for improving environmental management in the future. This article is expected to provide new insights into how communication campaigns can be optimized to increase public participation in recycling, thereby supporting environmental sustainability and economic development.

2. Method

2.1. Target Audience

The target audience in this article is the students of the Faculty of Dakwah and Communication Science at UIN Syekh Ali Hasan Ahmad Addary Padangsidimpuan.

2.2. Method

The implementation of community service was carried out using the Participatory Action Research (PAR) method, which has a different approach compared to traditional scientific methods. This research was conducted at the Faculty of Dakwah and Communication Sciences at UIN Syekh Ali Hasan Ahmad Addary Padangsidimpuan. The PAR method requires active student participation in analyzing and executing each activity, with the aim of evaluating and enhancing future changes. This initiative includes data collection, training, and evaluation in the city of Padangsidimpuan. Fieldwork involves students in providing education and training on waste recycling. This community service method can be an effective means to achieve goals by involving various stakeholders, thus creating a clean and healthy campus and environment [9].

3. Results and Discussion

Recycling is a key solution to address the growing waste problem worldwide [10]–[12]. To ensure environmental sustainability, increasing public participation in recycling programs is crucial [13]. However, the challenge lies in changing people's behavior and mindset to be more conscious of recycling. This is where public education through communication campaigns becomes vital. Effective communication campaigns can raise public awareness, change negative perceptions, and motivate concrete actions in recycling [14], [15].

One way is by providing education to the students, as shown in Fig. 1.





Fig. 1. Education and Recycling

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Public education is one way to enhance people's understanding of the importance of recycling. However, education is not just about delivering information but also about how that information can influence behavior [16]. According to the Theory of Planned Behavior, behavior change is influenced not only by knowledge but also by attitudes, subjective norms, and perceived behavioral control [17]. Therefore, communication campaigns must be designed to impact all three aspects. Knowledge is the foundation of behavior change. When people understand the impact of not recycling and the benefits of participating in recycling programs, they are more likely to get involved [18]. Education campaigns that focus on providing clear and accurate information about the recycling process, what materials can be recycled, and how to do it can help increase public knowledge.

People's attitudes toward recycling are often influenced by their perceptions of the difficulty or benefits of the action. Campaigns that emphasize the social and environmental benefits of recycling, such as reducing pollution, saving energy, and conserving natural resources, can help shift attitudes to be more positive towards recycling, aligning with social norms [19]. Social norms are the beliefs about what is considered normal or expected within a social environment. When communication campaigns successfully create the impression that recycling is an accepted and expected social norm, people are more likely to adopt this behavior. Involving community leaders, influencers, or public figures in campaigns can help build social norms that support recycling [20]–[22]. Perceived behavioral control refers to individuals' beliefs about their ability to perform a certain action. People are more likely to engage in recycling if they feel they have the ability and resources to do so. Therefore, educational campaigns should also provide practical guidance on how to recycle easily and effectively, as well as information on access to recycling facilities.

3.1. Communication Campaign Strategies to Increase Recycling Participation

To achieve the goals of public education campaigns in increasing recycling participation, effective communication strategies are essential. Some strategies that can be applied include.

Audience Segmentation

One key to a successful campaign is understanding the target audience. Not all segments of society have the same knowledge, attitudes, and behaviors related to recycling [23]. Therefore, campaigns must be tailored to the characteristics and needs of each audience segment [24]. For example, a campaign targeting younger generations may need to use social media and more creative language, while a campaign for adults may be more effective through traditional mass media or community activities. The audience referred to in this context is students of the Faculty of Da'wah and Communication Science.

• Relevant and Persuasive Messaging

The messages conveyed in the campaign must be relevant to the audience and possess persuasive power. According to persuasive theory, effective messages are those that can touch the audience's emotions while providing strong logical reasons to act [25]. Messages that show how recycling can have a direct impact on the local environment or community are more likely to be accepted and responded to by the public. The delivery of recycling information to students should be done with persuasive communication that is effective and relevant to their lives in campus dormitories.

• Using the Right Media

The media used to deliver campaign messages also play a crucial role in the campaign's success. In this digital era, social media has become one of the most effective communication tools because it can reach a wide student audience in a short time [26]. Additionally, social media allows direct interaction with students, fostering engagement and active participation [27]. However, traditional media such as television, radio, and print media still have an important role, especially in reaching students who are less familiar with digital technology.

Community Participation and Involvement

Involving the community in the campaign can enhance the effectiveness of the message being conveyed [28]. Activities such as workshops, group discussions, or exhibitions about recycling can serve as interactive and participatory educational tools. Additionally, involving the community can

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create a sense of ownership towards the recycling program, making them more committed to long-term involvement.

Monitoring and Evaluation

Every communication campaign should include a process of monitoring and evaluation to measure its effectiveness. Monitoring is conducted to oversee the progress of the campaign, while evaluation aims to assess whether the campaign objectives have been achieved. The results of the evaluation can be used to improve or develop future campaign strategies

3.2. Challenges and Opportunities in Public Education for Recycling

While communication campaigns have proven effective in increasing recycling participation, there are several challenges that need to be addressed to ensure the sustainability of recycling programs. Additionally, there are opportunities that can be leveraged to strengthen public education efforts in the future.

• Resource Limitations

One of the main challenges in implementing public education campaigns is the limitation of resources, both in terms of funding and manpower. Effective campaigns require significant financial investment, particularly for the production of communication materials and the execution of educational activities. Moreover, the involvement of competent human resources is crucial to ensure that campaign messages are delivered effectively.

Difficulty in Changing Behavior

Changing public behavior is not an easy task. Many people are accustomed to certain lifestyles, and altering these habits requires time and sustained effort. Therefore, communication campaigns must be designed for the long term and accompanied by supportive programs that can facilitate behavior change.

Opportunity: Leveraging Digital Technology

In the digital era, technology offers significant opportunities to expand the reach of communication campaigns. Social media, mobile apps, and other online platforms can be used to disseminate campaign messages quickly and widely. Additionally, digital technology enables two-way interaction with the audience, making campaigns more interactive and personalized.

Opportunity: Multi-Stakeholder Collaboration

Effective public education requires collaboration from various stakeholders, including the government, NGOs, the private sector, and communities. By working together, these parties can support and strengthen educational efforts through the provision of resources, expertise, and networks. Multi-stakeholder collaboration can also ensure that campaign messages reach diverse segments of society [29].

4. Conclusion

Public education through communication campaigns plays a crucial role in increasing community participation in recycling programs. By leveraging various communication theories and employing appropriate campaign strategies, public education can transform people's knowledge, attitudes, and behaviors toward recycling. Although there are challenges, the existing opportunities provide optimism that these efforts can continue to be developed and strengthened in the future. The success of communication campaigns in enhancing recycling participation requires commitment and collaboration from various stakeholders, as well as support from the community itself. With sustained education and effective campaigns, it is hoped that recycling will become an integral part of people's daily lives, enabling us to collectively preserve environmental sustainability for future generations.

Declarations

Author contribution. All authors contributed equally to the main contributor to this paper. All authors read and approved the final paper.

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