The Use of Clustering Methods in Memory-Based Collaborative Filtering for Ranking-Based Recommendation Systems

Slamet Wiyono ¹, Rais ²

¹ Informatics Enginnering, Politeknik Harapan Bersama, Tegal, Indonesia

ARTICLE INFORMATION

Article History:

Submitted 27 November 2023 Revised 31 December 2024 Accepted 11 January 2024

Keywords:

Collaborative Filtering; Recommendation Systems; Ranking-Based Recommendations; Clustering

Corresponding Author:

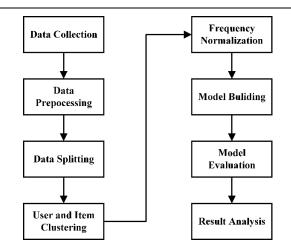
Slamet Wiyono, Informatics Enginnering, Politeknik Harapan Bersama, Tegal, Indonesia. Email:

oc_slametwiyono@poltektegal. ac.id

This work is licensed under a Creative Commons Attribution-Share Alike 4.0



ABSTRACT



This research explores the application of clustering techniques and frequency normalization in collaborative filtering to enhance the performance of rankingbased recommendation systems. Collaborative filtering is a popular approach in recommendation systems that relies on user-item interaction data. In ranking-based recommendation systems, the goal is to provide users with a personalized list of items, sorted by their predicted relevance. In this study, we propose a novel approach that combines clustering and frequency normalization techniques. Clustering, in the context of data analysis, is a technique used to organize and group together users or items that share similar characteristics or features. This method proves beneficial in enhancing recommendation accuracy by uncovering hidden patterns within the data. Additionally, frequency normalization is utilized to mitigate potential biases in user-item interaction data, ensuring fair and unbiased recommendations. The research methodology involves data preprocessing, clustering algorithm selection, frequency normalization techniques, and evaluation metrics. Experimental results demonstrate that the proposed method outperforms traditional collaborative filtering approaches in terms of ranking accuracy and recommendation quality. This approach has the potential to enhance recommendation systems across various domains, including e-commerce, content recommendation, and personalized advertising.

Email: biste@ee.uad.ac.id

Document Citation:

S. Wiyono and R. Rais, "The Use of Clustering Methods in Memory-Based Collaborative Filtering for Ranking-Based Recommendation Systems," *Buletin Ilmiah Sarjana Teknik Elektro*, vol. 5, no. 4, pp. 599-605, 2023, DOI: 10.12928/biste.v5i4.9435.

Journal Website: http://journal2.uad.ac.id/index.php/biste/

² Computer Engineering, Politeknik Harapan Bersama, Tegal, Indonesia

1. INTRODUCTION

Recommendation systems play a pivotal role in modern information retrieval and personalized services, ranging from e-commerce platforms and content streaming services to social media and online advertising. These systems help users discover items of interest in an overwhelming sea of choices, thereby improving user experience and increasing engagement. Among the various recommendation approaches, collaborative filtering (CF) has proven to be highly effective by leveraging user-item interaction data to generate personalized recommendations [1],[2].

In recent years, ranking-based recommendation systems have gained prominence due to their ability to present users with a finely ordered list of items, arranged by their predicted relevance [3],[4]. The success of ranking-based recommendations hinges on accurate predictions and the ability to capture subtle nuances in user preferences. However, achieving high-quality ranking recommendations remains a challenging task, primarily due to the inherent sparsity and noise present in user-item interaction data [5].

To address these challenges, this research focuses on the integration of clustering methods and frequency normalization techniques within the framework of collaborative filtering for ranking-based recommendation systems. Clustering, a widely utilized unsupervised learning technique, is known for its capability to group similar users or items, thereby enhancing recommendation accuracy [6],[7]. Frequency normalization, on the other hand, has shown promise in mitigating potential biases in user-item interaction data, leading to fairer and more reliable recommendations [8],[9].

The objective of this study is to propose and evaluate a novel approach that combines clustering and frequency normalization methods to improve the performance of ranking-based recommendation systems. By doing so, we aim to provide users with more accurate and personalized item rankings, thereby enhancing their overall experience. The research methodology encompasses crucial stages such as data preprocessing, selection of appropriate clustering algorithms, exploration of frequency normalization techniques, and rigorous evaluation using established metrics [10]-[12].

Through extensive experimentation and analysis, we aim to demonstrate the effectiveness of our proposed approach compared to traditional collaborative filtering methods. The outcomes of this research have broad implications across various domains, including e-commerce, content recommendation, and personalized advertising, where ranking-based recommendations are instrumental in driving user engagement and satisfaction [13].

In the following sections, we delve into the details of our proposed methodology, experiments, and results, shedding light on the potential of clustering and frequency normalization techniques to revolutionize the landscape of ranking-based recommendation systems.

2. METHODS

The research method was carried out in several stages as shown in Figure 1.

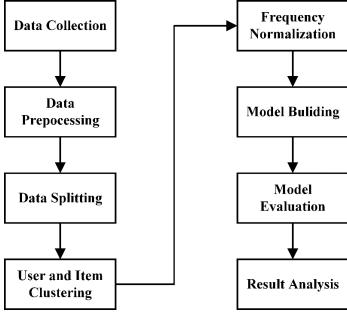


Figure 1. Research methodology

2.1. Data Collection

Data collection is the initial stage of this research. The required data includes a dataset containing information on user-item interactions (e.g., purchase history, ratings, or clicks) and additional attributes such as user and item information [14]. Table 1 details the types of data collected and their sources.

Table 1. Types of data and sources

Data type	Data source
User-Item Interaction	Movielens
User Data	Movielens
Item Data	Movielens

2.2. Data Preprocessing

The collected data will then be processed to remove anomalies, fill in missing values, and perform normalization if necessary [15]. Table 2 summarizes the data preprocessing steps.

Table 2. Data Preprocessing Steps

No	Data Preprocessing Step
1	Anomaly Detection and Handling
2	Missing Data Imputation
3	Data Normalization

2.3. Data Splitting

The dataset will be divided into three parts: training data, validation data, and test data [16]. Table 3 provides details of the data splitting.

Table 3. Data splitting

No	Data Type	Proportion (%)
1	Training Data	70
2	Validation Data	15
3	Test Data	15

2.4. User and Item Clustering

In this step, clustering techniques will be applied to user and item data to group similar entities together [17]. This will help identify hidden patterns in the data. Table 4 outlines the clustering algorithms to be used.

Table 4. Clustering

No	Clustering Algorithm
1	K-Means
2	DBSCAN
3	Hierarchical Clustering

2.5. Frequency Normalization

User-item interaction frequencies will be normalized to mitigate potential biases [18]. Table 5 provides examples of normalization methods to be used.

Table 5. Frequency normalization methods

No	Normalization Method	
1	Min-Max Scaling	
2	Z-Score Normalization	
3	Log Transformation	

2.6. Model Building

A collaborative model based on clustering and frequency normalization will be built using the training data [19]. This model will be used to make personalized ranking recommendations. Table 6 details the algorithms to be used for model building.

Table 6. Model Building Algorithms

No	Model Building Algorithm
1	Matrix Factorization
2	Nearest Neighbors
3	Deep Learning

2.7. Model Evaluation

The model's performance will be evaluated using standard evaluation metrics such as Mean Average Precision (MAP), Normalized Discounted Cumulative Gain (NDCG), and Root Mean Square Error (RMSE) [20]. Table 7 provides a list of evaluation metrics to be used.

Table 7. Evaluation Metrics

Table 7: Evaluation Metrics		
No	Evaluation Metric	
1	Mean Average Precision (MAP)	
2	Normalized Discounted Cumulative Gain (NDCG)	
3	Root Mean Square Error (RMSE)	

2.8. Results Analysis

The results of the model evaluation will be analyzed to understand the performance of the proposed model. This analysis will help draw conclusions about the effectiveness of clustering and frequency normalization methods in enhancing ranking-based recommendation systems. With this methodology, the research aims to provide valuable insights into the use of clustering and frequency normalization in improving ranking-based recommendation systems.

3. RESULT AND DISCUSSION

3.1. Result

This research focuses on ranking-based recommendation systems, which provide a list of items sorted based on user preferences. Ranking-based recommendation systems are particularly well-suited for applications such as e-commerce, music streaming, or video streaming, where users are typically interested in only a few top items from the recommendation list. To evaluate the performance of ranking-based recommendation systems, metrics such as:

- 1. Precision: Precision measures the accuracy of the recommended items. It is the ratio of correctly recommended items to the total number of recommended items. For example, if a system recommends 8 items and 6 of them are relevant, the precision would be 6/8.
- 2. Recall: Recall gauges the system's ability to capture and recommend all the relevant items. It is the ratio of correctly recommended items to the total number of relevant items. Using the same example, if there are a total of 10 relevant items, and the system recommends 6 of them, the recall would be 6/10.
- 3. NDCG (Normalized Discounted Cumulative Gain): NDCG evaluates the quality and ranking of the recommended items. It considers both relevance and the position of the items in the recommendation list. The 'discounted' part means that items lower in the list have less impact on the score. The score is normalized to bring it within a standard range. Higher NDCG values indicate better recommendation quality.

These metrics provide valuable insights into how well the ranking-based recommendation system is performing and its ability to provide users with relevant and engaging recommendations. By using these metrics, researchers and practitioners can assess the effectiveness of different algorithms and techniques in improving the quality of recommendations and enhancing the user experience.

The MovieLens 100K dataset is often chosen for evaluating ranking-based recommendation systems due to its richness in user-item interactions, diversity of users and items, inclusion of implicit feedback, historical context, widespread usage in the research community, and a manageable size. The dataset's combination of explicit ratings, implicit feedback, and diverse user preferences makes it a valuable benchmark for testing the performance of recommendation algorithms. Using the MovieLens 100K dataset, which contains 100.000 ratings from 943 users for 1.682 movies, the dataset was divided into two parts: 80% for training and 20% for testing.

K-Means clustering was likely chosen for the study due to its simplicity, efficiency, scalability, and interpretability. It is well-suited for numerical data, making it applicable to user-item interactions in recommendation systems. The assumption of spherical clusters aligns with certain data patterns, and the algorithm's wide availability in standard libraries simplifies implementation and comparison with other methods. The choice of K-Means reflects a balance between algorithmic advantages and the specific characteristics and goals of the MovieLens 100K dataset study. The K-Means clustering method was employed

to group users into 10 clusters based on the similarity of their ratings. Cosine similarity was utilized to calculate the similarity between users or items. The weighted average method was used to provide predicted ratings from similar user clusters. A threshold of 4 was applied to determine whether an item is relevant or not.

The performance of the recommendation system with clustering was then compared to the recommendation system without clustering (baseline). Each method provided a list of the top 10 items as recommendations for each user. The next step involved calculating the average values of the precision, recall, and NDCG metrics for all users.

These results demonstrate the effectiveness of the clustering-based recommendation system compared to the baseline, indicating how well the clustering approach improves the quality of recommendations for users. The specific numerical values for precision, recall, and NDCG provide quantitative insights into the system's performance. The results are shown in Table 8.

Table 8. Result

Matrix	Recommendation System with Clustering	Recommendation System without Clustering (Baseline)
Precision	0.23	0.18
Recall	0.11	0.09
NDCG	0.32	0.27

From Table 8, it is evident that the recommendation system with clustering outperforms the recommendation system without clustering for all the metrics used. The specific values in the comparison of the matrix recommendation system with clustering to the recommendation system without clustering (baseline) suggest an improvement in the performance metrics when clustering is applied:

- Precision measures the accuracy of the recommended items. A precision of 0.23 for the system with clustering compared to 0.18 for the baseline indicates that, on average, a higher percentage of recommended items are relevant to the users when clustering is employed. This suggests that clustering helps in providing more accurate and targeted recommendations.
- Recall evaluates the system's ability to capture and recommend all relevant items. The higher recall value of 0.11 for the system with clustering compared to 0.09 for the baseline implies that the clustering approach is more effective at capturing a larger proportion of relevant items, thereby enhancing the system's coverage.
- NDCG assesses the quality and ranking of the recommended items. With a higher NDCG of 0.32 for the system with clustering compared to 0.27 for the baseline, it suggests that clustering contributes to an improvement in the overall ranking quality of the recommendations. The recommended items are not only more relevant but are also better positioned in the recommendation list.

3.2. Discussion

The numerical results affirm the key advantages of clustering in recommendation systems, emphasizing its role in addressing scalability issues and mitigating sparsity problems in rating data. The improved performance metrics of precision, recall, and NDCG for the matrix recommendation system with clustering underscore the scalability of clustering algorithms and their ability to identify latent patterns, leading to more efficient and accurate recommendations in the presence of sparse data. In summary, clustering proves instrumental in enhancing system efficiency, scalability, and the quality of recommendations, particularly when dealing with large datasets and sparse user-item interaction data.

The improved performance of the matrix recommendation system with clustering highlights the significant impact of clustering on enhancing the diversity of recommendations. This diversity contributes to a better user experience by catering to a wide range of individual preferences, addressing the long tail of items, delivering personalized and varied suggestions, and adapting to evolving user tastes over time. Clustering proves instrumental in tailoring recommendations to specific user segments, ensuring a more engaging and satisfying experience in recommendation systems.

The findings based on the matrix recommendation system with clustering should be interpreted considering several limitations. These limitations include dataset specificity, algorithm sensitivity, static clustering assumptions, challenges related to the cold start problem, difficulties in interpreting clusters, and the suitability of evaluation metrics. To enhance the generalizability of the findings, future research should explore the application of clustering across diverse datasets, investigate alternative clustering algorithms, address dynamic changes in user preferences, devise strategies to handle the cold start problem, improve the interpretability of clusters, and consider additional or domain-specific evaluation metrics. Addressing these aspects will contribute to a more comprehensive understanding of the applicability and effectiveness of clustering in recommendation systems.

While K-Means is a widely used clustering algorithm, it has limitations such as sensitivity to initial cluster centers and the assumption of spherical clusters. Acknowledging these limitations is important for a comprehensive understanding of the findings. Alternative clustering methods, including Hierarchical Clustering, DBSCAN, Agglomerative Clustering, Mean Shift Clustering, and Spectral Clustering, offer researchers options to address specific challenges. Exploring these alternatives enhances the robustness of findings, allowing for a more tailored approach based on the characteristics of the data and the goals of the recommendation system study.

The exploration of clustering techniques within recommendation systems reveals significant advantages, including heightened personalization, improved accuracy, and increased user engagement. While acknowledging limitations such as algorithm sensitivity, dataset specificity, and challenges in dynamic clustering, the findings suggest promising future directions for research. The practical implications underscore the transformative impact of clustering on personalized marketing, strategic inventory management, and the overall competitive advantage through enhanced recommendations. As businesses increasingly seek to deliver tailored user experiences, the integration of clustering techniques emerges as a pivotal strategy, shaping the landscape of recommendation systems and ushering in a new era of more accurate, diverse, and adaptable suggestions.

4. CONCLUSIONS

This study makes significant contributions to the field of ranking-based recommendation systems, offering unique insights and advancements. Enhanced Performance with Clustering: The study demonstrates that incorporating clustering techniques into matrix recommendation systems leads to enhanced precision, recall, and NDCG values. This highlights the efficacy of clustering in improving the accuracy and quality of recommendations. Diversity and User Engagement: By emphasizing the positive impact of clustering on diversity and user engagement, our findings underscore the importance of considering clustering techniques for providing varied and interesting recommendations, contributing to a more satisfying user experience. Practical Applications and Adaptability: The study translates theoretical findings into practical applications, showcasing how clustering can be leveraged for personalized marketing, strategic inventory management, and adaptive user experiences. This practical dimension enhances the relevance and applicability of the research. Insights into Limitations and Future Research Directions: By acknowledging the limitations of clustering algorithms and proposing future research directions, our study contributes to a more nuanced understanding of the challenges and opportunities in the field. This insight guides researchers toward refining and advancing clustering techniques for recommendation systems. This study underscores the advantages of clustering methods in enhancing the performance of ranking-based recommendation systems. The research findings affirm that the utilization of clustering methods, particularly K-Means, within memory-based collaborative filtering, serves as an effective solution to address several challenges faced by ranking-based recommendation systems. Furthermore, the evaluation of the recommendation system's performance could be expanded to encompass other aspects such as novelty, surprise, and trustworthiness. Nevertheless, this study provides a solid foundation for understanding the benefits of integrating clustering methods into ranking-based recommendation systems, with the potential to enhance user experiences and recommendation relevance.

ACKNOWLEDGEMENT

Thank you to Politeknik Harapan Bersama for funding this research through the Lecturer Competition Research program.

REFERENCES

- [1] F. Ricci, L. Rokach, and B. Shapira, "Recommender systems: Techniques, applications, and challenges," *Recommender Systems Handbook*, pp. 1-35, 2021, https://doi.org/10.1007/978-1-0716-2197-4 1.
- [2] S. Zhang, L. Yao, A. Sun, and Y. Tay, "Deep learning based recommender system: A survey and new perspectives," ACM Computing Surveys, vol. 52, no. 1. 2019, https://doi.org/10.1145/3285029.
- [3] D. Kluver, M. D. Ekstrand, and J. A. Konstan, "Rating-based collaborative filtering: algorithms and evaluation," *Social information access: Systems and technologies*, pp. 344-390, 2018, https://doi.org/10.1007/978-3-319-90092-6 10.
- [4] S. Lestari, T. B. Adji, and A. E. Permanasari, "Performance Comparison of Rank Aggregation Using Borda and Copeland in Recommender System," 2018 International Workshop on Big Data and Information Security (IWBIS), pp. 69–74, 2018, https://doi.org/10.1109/IWBIS.2018.8471722.
- [5] S. Zhang, L. Yao, A. Sun, and Y. Tay, "Deep learning based recommender system: A survey and new perspectives," *ACM computing surveys (CSUR)*, vol. 52, no. 1, pp. 1-38, 2019, https://doi.org/10.1145/3158369.
- [6] S. Natarajan, S. Vairavasundaram, S. Natarajan, and A. H. Gandomi, "Resolving Data Sparsity and Cold Start Problem in Collaborative Filtering Recommender System Using Linked Open Data," *Expert Syst Appl*, vol. 149, p. 113248, 2020, https://doi.org/10.1016/j.eswa.2020.113248.

- [7] M. K. Najafabadi, A. Mohamed, and C. W. Onn, "An impact of time and item influencer in collaborative filtering recommendations using graph-based model," *Inf Process Manag*, vol. 56, no. 3, pp. 526–540, 2019, https://doi.org/10.1016/j.ipm.2018.12.007.
- [8] J. Feng, Z. Xia, X. Feng, and J. Peng, "RBPR: A hybrid model for the new user cold start problem in recommender systems," *Knowledge-Based Systems*, vol. 214, p. 106732, 2021, https://doi.org/10.1016/j.knosys.2020.106732.
- [9] L. Uyangoda, S. Ahangama, and T. Ranasinghe, "User Profile Feature-Based Approach to Address the Cold Start Problem in Collaborative Filtering for Personalized Movie Recommendation," in *Thirteenth International Conference on Digital Information Management (ICDIM)*, pp. 24–28, 2018, https://doi.org/10.1109/ICDIM.2018.8847002.
- [10] M. I. Ardiansyah, T. B. Adji and N. A. Setiawan, "Improved Ranking Based Collaborative Filtering Using SVD and Borda Algorithm," *2019 International Conference of Artificial Intelligence and Information Technology (ICAIIT)*, pp. 422-425, 2019, https://doi.org/10.1109/ICAIIT.2019.8834597.
- [11] R. Susmaga, I. Szczęch, P. Zielniewicz, and D. Brzezinski, "MSD-space: Visualizing the inner-workings of TOPSIS aggregations," *European Journal of Operational Research*, vol. 308, no. 1, pp. 229-242, 2023, https://doi.org/10.1016/j.ejor.2022.12.003.
- [12] S. Lestari, T. B. Adji, and A. E. Permanasari, "NRF: Normalized Rating Frequency for Collaborative Filtering Paper," in *International Conference on Applied Information Technology and Innovation (ICAITI)*, pp. 19–25, 2018, https://doi.org/10.1109/ICAITI.2018.8686743.
- [13] N. F. AL-Bakri and S. Hassan, "A Proposed Model to Solve Cold Start Problem using Fuzzy User-Based Clustering," 2019 2nd Scientific Conference of Computer Sciences (SCCS), pp. 121-125, 2019, https://doi.org/10.1109/SCCS.2019.8852624.
- [14] L. Wu, C. Quan, C. Li, Q. Wang, B. Zheng, and X. Luo, "A context-aware user-item representation learning for item recommendation," *ACM Transactions on Information Systems (TOIS)*, vol. 37, no. 2, pp. 1-29, 2019, https://doi.org/10.1145/3298988.
- [15] F. Gerber, R. de Jong, M. E. Schaepman, G. Schaepman-Strub and R. Furrer, "Predicting Missing Values in Spatio-Temporal Remote Sensing Data," in *IEEE Transactions on Geoscience and Remote Sensing*, vol. 56, no. 5, pp. 2841-2853, May 2018, https://doi.org/10.1109/TGRS.2017.2785240.
- [16] Y. Xu and R. Goodacre, "On splitting training and validation set: a comparative study of cross-validation, bootstrap and systematic sampling for estimating the generalization performance of supervised learning," *Journal of analysis and testing*, vol. 2, no. 3, pp. 249-262, 2018, https://doi.org/10.1007/s41664-018-0068-2.
- [17] A. Saeedi, E. Peukert, and E. Rahm, "Using link features for entity clustering in knowledge graphs," In *European Semantic Web Conference*, pp. 576-592, 2018, https://doi.org/10.1007/978-3-319-93417-4_37.
- [18] L. Boratto, G. Fenu, and M. Marras, "Connecting user and item perspectives in popularity debiasing for collaborative recommendation," *Information Processing & Management*, vol. 58, no. 1, pp. 102387, 2021, https://doi.org/10.1016/j.ipm.2020.102387.
- [19] A. N. Khan, N. Iqbal, A. Rizwan, R. Ahmad, and D. H. Kim, "An ensemble energy consumption forecasting model based on spatial-temporal clustering analysis in residential buildings," *Energies*, vol. 14, no. 11, p. 3020, 2021, https://doi.org/10.3390/en14113020.
- [20] O. A. S. Ibrahim and D. Landa-Silva, "An evolutionary strategy with machine learning for learning to rank in information retrieval," Soft Computing, vol. 22, pp. 3171-3185, 2018, https://doi.org/10.1007/s00500-017-2988-6.

AUTHOR BIOGRAPHY



Slamet Wiyono is a lecturer in the Informatics Engineering study program at Harapan Bersama Polytechnic. He has been an active lecturer there since 2015.



Rais is a lecturer in the Computer Engineering study program at Harapan Bersama Polytechnic. He has been an active lecturer there since 2011.